



Providing a Fair and Transparent Matching Service for Postgraduate Medical Education



2013 ANNUAL REPORT

Investing in the future of medical education in Canada

Message from Sandra Banner, Executive Director and CEO



2012-2013 represented a period of substantial change and growth for the Canadian Resident Matching Service (CaRMS). Leading the charge was the launch of our new CaRMS Online system for the start of the 2013 R-1 Main Residency Match. CaRMS Online has been in operation for over a year, providing our stakeholders with a robust and sustainable matching process. The impetus for this change was user-driven and reflects the expressed needs of our community.

The contents of this annual report will provide you with a look at the upgrades we have made to our services and products, and to other areas where our organization has focused its efforts over the last year – all to ensure CaRMS remains ideally positioned to assist the next generation of learners entering the Canadian medical education system.

I invite you to learn more about our new initiatives and about the improvements we are making to our services and processes by visiting our corporate website, carms.ca.

A stylized, handwritten signature in black ink, appearing to read 'Sandra Banner'.



2013 match highlights

R-1 Main Residency Match

- A record 3,169 matched medical graduates
 - 2,645 Canadian medical graduates (CMGs)
 - Majority accepted into one of their top three ranks
 - 499 international medical graduates (IMGs)
 - Majority accepted into one of their top three programs
- Increased interest in Family Medicine
 - 36 per cent of CMGs and 49 per cent of IMGs selected Family Medicine as their first choice



Family Medicine / Emergency Medicine Match

- 125 matched
- Applicant pool decreased by 11.9 per cent, with 178 participating

Medicine Subspecialty Match

- 416 matched in the first iteration
- More than 96 per cent matched to their first choice discipline
- Most popular career choice: General Internal Medicine

Pediatric Subspecialty Match

- 74 matched
- Majority matched to their first choice rank
- Most popular career choice: Pediatric Emergency Medicine

Visit carms.ca for more information on CaRMS' R-1 Main Residency Match and subspecialty matches, as well as detailed match reports and statistics dating back to 1997.

Supporting medical school admissions

In 2012, CaRMS embarked on an exciting new venture that saw an expansion of our services across the medical education spectrum. In conjunction with the Faculty of Medicine at Memorial University of Newfoundland (MUN), CaRMS developed a secure online admissions portal for applicants to MUN's undergraduate medical school. The commonality of the services CaRMS provides to applicants seeking postgraduate medical training made the transition to undergraduate medical school admissions a natural progression.

Working closely with key stakeholders at the university, the CaRMS team spearheaded the development of an online admissions solution for the school, and provided continuous technical support and customer service throughout the process.

CaRMS manages and handles all inquiries regarding the online application system, the registration process, document processing, payment and the electronic reference portal. In addition to the online application process, the MUN portal provides ongoing benefits to administrators, applicants and selection committees in the form of document management, technical support, help desk support and access to a dedicated Admissions Officer from our Client Services department.

CaRMS' initial foray into undergraduate medical school admissions has proved to be a success. Most importantly, the service we developed is entirely flexible and can be easily customized to meet the needs of other schools looking to streamline the application and section process for medical students.

Staying ahead of the curve



CaRMS is an invaluable repository of information. We publish detailed reports annually on each of our matches, as well as generate national aggregate statistics on medical education in Canada. In 2013, CaRMS' research and data department sent out nine surveys to our domestic and international stakeholders and published one report. The information we receive from these surveys is used in medical education trend analysis and provides us with client feedback on our services.

For over 20 years, both the R-1 Canadian Medical Graduate (CMG) Post-Match Survey and the R-1 International Medical Graduate (IMG) Post-Match Survey have been conducted on an annual basis. The surveys, which gather feedback from CMGs and IMGs for the completed match cycle of the R-1 Main Residency Match, are comprised of various profiling questions and circulated to all individuals registered in the CaRMS system. Survey results provide CaRMS with information on our applicants, highlight the factors that influence their choices, and provide feedback to faculties of medicine in Canada to make informed changes to their programs.

CaRMS also prepared several user feedback surveys designed to track user experiences using CaRMS Online. Results from these surveys provide us with comprehensive information to better assess whether or not our services are addressing the needs of specific user groups. Data from the survey is fed directly into future planning and feature enhancements to the system.

The launch of our user feedback surveys represents a new initiative for CaRMS in 2013. We plan to formalize the process for engaging our stakeholders and users on a more consistent basis in the coming year.

CaRMS' outreach in the community

2013 was an active year for CaRMS. Our knowledgeable staff routinely travel around the country participating in events and outreach activities that allow us to share information and advice about CaRMS, our matches and application processes. We are pleased to have taken part in so many important meetings throughout the year and to have had the opportunity to meet face-to-face with our stakeholders within the medical education community.

IMG Symposium

The fifth annual International Medical Graduate (IMG) Information Symposium took place October 23, 2012 at the Toronto Convention Centre. The IMG Symposium was attended by 350 registrants and attracted IMGs from over 60 countries worldwide.

The symposium provides IMGs with the opportunity to understand the pathways to practice in Canada, as well as to learn about and interact with the key organizations involved in the integration of IMGs into the Canadian health care system. The symposium offered 13 concurrent sessions and a plenary session.

The plenary included a demonstration by the Medical Council of Canada of a National Assessment Collaboration (NAC) Objective Structured Clinical Examination (OCSE) and provided IMGs with an opportunity to experience the examination first hand, as well as gain a better understanding of what to expect. It also included a presentation by the College of Family Physicians of Canada on the scope of family practice in Canada, differences between rural and urban practice, and recent efforts at primary care reform as well as their effects on the practice of Family Medicine now and into the future. Registrants were also able to visit a number of exhibitor booths from Canadian health organizations and institutions.

CaRMS would like to thank our partners for their generous support in helping make this event possible!

CaRMS Forum at the CCME

The CaRMS Forum took place April 22, 2013 at the Canadian Conference on Medical Education (CCME) in Quebec City. CaRMS' Executive Director and CEO Sandra Banner and Chief of Staff Lisa Snidal presented the highlights of the 2013 R-1 Main Residency Match to attendees. CaRMS also promoted all our events via Twitter and Facebook, our standard social media channels.

International Conference on Residency Education

The International Conference on Residency Education (ICRE) took place October 18-20, 2012 in Ottawa. CaRMS' Executive Director and CEO Sandra Banner and Dr. Ian Bowmer, Executive Director of the Medical Council of Canada, made a presentation to attendees on the myths and shibboleths of selecting international medical graduates for residency programs in Canada.

Family Medicine Forum

The Family Medicine Forum (FMF) took place November 15-17, 2012 in Toronto. CaRMS' Manager of Client Services, Ryan Kelly presented information about CaRMS and our services at the forum. CaRMS also participated in the conference as an exhibitor.



About CaRMS

The Canadian Resident Matching Service (CaRMS) is a national, not-for-profit, fee-for-service organization established in 1969 at the request of medical students seeking an independent entity to provide a fair and transparent application and matching service for entry into postgraduate medical training throughout Canada.

Statement of revenue sources and uses

as of May 31, 2013

Revenue sources		2012-2013
R-1 IMGs	\$	2,409,699
R-1 CMGs	\$	1,681,582
Institution fees	\$	1,157,924
Advanced matches (applicants)	\$	265,333
Ancillary services	\$	191,507
Interest on investments	\$	77,556
IMG Symposium	\$	81,781
ERAS fees	\$	12,110
		\$ 5,877,492
Revenue sources		\$ 5,877,492
Revenue uses		2012-2013
Expenses		
Salaries and benefits	\$	(2,666,850)
System development	\$	-
Rent and other building expenses ¹	\$	(363,807)
System maintenance and support	\$	(175,553)
Transaction fees	\$	(152,914)
Travel	\$	(81,273)
Communications	\$	(122,309)
Office expenditures	\$	(96,007)
IMG Symposium	\$	(72,993)
Special projects	\$	(11,698)
Professional fees	\$	(75,565)
Interest and bank charges	\$	(29,800)
		\$ (3,848,769)
Change in non-cash working capital	\$	100,569
Changes in investments, disposals, long-term receivables	\$	(115,892)
Investing activities		
Additions to reserves	\$	(250,000)
Acquisition of capital assets		
Custom in house software - CaRMS Online	\$	(1,156,520)
Custom in house software - Admissions	\$	(275,436)
Office reconfiguration	\$	(31,614)
Computer equipment	\$	(68,813)
Software	\$	(9,341)
Furniture	\$	(31,681)
Total acquisition of capital assets		\$ (1,573,405)
Financing activity		
Obligations under capital lease	\$	(59,350.00)
Revenue uses		\$ (5,746,846.11)
Net increase/Decrease in cash		\$ 130,646

1. This includes our head office on Nepean and our Hunt Club office.